

Abbreviation, description and meaning of all ticket statuses used in PTT system.

PAE        PENDING AUTOMATIC/EXCEPTION – Service ticket generated from LMS and submitted by employee with or without changes. After labor is generated (2 days after ticket date), batch will make a decision if it is automatic or exception.

ACR        AUTOMATIC SERVICE TICKET - Service ticket was generated from LMS, submitted ticket matched labor, or did not match within allowed in the rules limit (10 min, 5 min, etc), batch defined that this ticket is automatic, and released labor to Payroll automatically. If there is a mismatch within allowed limit – labor will be automatically adjusted to match the ticket.

APD        AUTOMATIC SERVICE TICKET PAID – Automatic Service ticket extracted by Payroll (paid)

ERA        EXCEPTION REQUIRES APPROVAL – Service claims and non-service claims submitted by employee, will require approval after LMS labor is generated for this claim date.

EPA        PENDING APPROVAL - Ticket (any type) is pending approval

EAP        APPROVED - Ticket is approved without any changes, labor is adjusted according to the ticket and released to Payroll upon approval.

EAC        APPROVED WITH CHANGES - Ticket is approved with changes, denials for changed labor will be automatically generated, labor will be adjusted according to approver's changes and released to Payroll.

EAL        APPROVED LABOR ONLY - Only labor generated in LMS will be approved, the difference between submitted ticket and approved labor will be denied, labor will be released to Payroll.

EDN        DENIED – the entire ticket is denied. The denial line will be generated for each detail line in the ticket. If the ticket info is invalid denial will be generated for labor category "II"

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EAD        AUTO DENIED - Automatically denied old penalties (more than 30 and 60 days)

EPD        PAID – Exception ticket labor is extracted to Payroll (paid)